



THE FAT PIG LTD
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CHRISTMAS BOOKING TERMS AND CONDITION 2016

THESE TERMS AND CONDITION REFER TO GROUP BOOKINGS OF BETWEEN 6-16 MAXIMUM FOR OUR CHRISTMAS SET MENU AVAILABLE BETWEEN THURSDAY 1ST DECEMBER '16 – SATURDAY 14TH JANUARY '17 BETWEEN 6PM -9PM MONDAY – SATURDAY. THESE TERMS AND CONDITIONS ARE PARTICULAR TO THE FAT PIG 2 JOHN STREET EXETER AND OTHER OUTLETS WITHIN OUR COMPANY MAY HAVE DIFFERENT TERMS AND CONDITIONS PARTICULAR TO THAT ESTABLISHMENT PLEASE CHECK WHEN BOOKING FOR YOUR GROUP.

TABLE BOOKINGS WILL ONLY BE CONFIRMED UPON RECEIPT OF A DEPOSIT OF £10 PER PERSON PAID IN FULL AND A COMPLETED BOOKING FORM WITH CONTACT DETAILS FOR THE LEAD MEMBER OF THE GROUP. WE CAN ACCEPT PAYMENT BY DEBIT/CREDIT CARD OR CASH ONLY. NO CHEQUES WILL BE ACCEPTED AND NO INVOICES WILL BE RAISED. RECEIPTS WILL BE PROVIDED AS PROOF OF PAYMENT AND WE WILL KEEP A DUPLICATE COPY ON OUR FILES. THE TOTAL DEPOSIT WILL BE DEDUCTED FROM THE TOTAL BILL WE CANNOT GET INVOLVED IN WHOS PAID WHAT FOR WHOM, THAT'S DOWN TO YOU GUYS.

WE REQUEST THAT YOU GET YOUR PRE ORDER SELECTION TO US A MINIMUM OF 14 DAYS BEFORE YOUR BOOKED DATE. WE WILL NOT ACCEPT ANY PRE ORDERS WITHOUT DEPOSIT PAID IN FULL.

ANY INCREASE IN NUMBERS FOR YOUR GROUP ARE SOLELY AT THE DISCRETION OF THE MANAGEMENT AND MUST BE REQUESTED A MINIMUM OF 7 DAYS BEFORE YOUR BOOKED DATE AND MUST BE ACCOMPANIED WITH DEPOSIT AND PRE ORDER. WHILST ALL ATTEMPTS WILL BE MADE TO ACCOMODATE ANY INCREASE IN NUMBERS UNFORTUNATELY WE HAVE LIMITED SPACE AND THE MAXIMUM OF 16 HAS BEEN PUT IN PLACE FOR ANY ONE GROUP. TABLE SITUATIONS WILL BE DICTATED BY US AND ARE NON-NEGOTIABLE DUE TO THE SIZE AND LAYOUT OF THE PREMESIS AND TO MAINTAIN QUALITY AND SPEED OF SERVICE.

WE REQUIRE A MINIMUM OF 7 DAYS FOR CANCELATION OF A BOOKING BETWEEN 6-16 ANYTHING LESS THAN THIS MAY RESULT IN LOSS OF ALL DEPOSIT MONIES PAID. ANY LATE REDUCTIONS IN NUMBERS WE REQUIRE A MINIMUM OF 24HRS NOTICE. ANY LESS THAN THIS MAY RESULT IN LOSS OF DEPOSIT . ANY NO SHOWS ON THE NIGHT OF THE BOOKING WILL RESULT IN LOSS OF DEPOSIT. ACTION TAKEN IN THESE SITUATIONS IS AT THE DISCRETION OF THE MANAGEMENT AND EACH SITUATION WILL BE JUDGED INDIVIDUALLY.

MINIMUM GROUP SIZE FOR ORDERING FROM THE SET MENU IS 6, ANY SMALLER GROUPS WILL BE CATERED FOR FROM OUR HOUSE MENU AND ORDERED ON THE EVENING, THE SET MENU WILL BE INCORPORATED INTO THE HOUSE MENU SO MOST DISHES WILL BE AVAILAILE TO ALL.

AS EVER WE WILL DO EVERYTHING WE CAN TO CATER FOR FOOD INTOLERANCES AND ALLERGY SUFERERS. PLEASE BE SURE TO INDICATE ON THE PRE ORDER ANY SPECIAL DIETRY REQUIREMENT.

BOOKING TIMES

IT IS THE RESPONSIBILITY OF THE GROUP TO BE SEATED AT THE TIME OF THE BOOKING AS SERVICE WILL COMMENCE PROMPTLY AT THAT TIME. FAILURE TO BE SEATED ON TIME WILL AFFECT THE SERVICE YOU RECEIVE AS OTHER BOOKINGS WILL TAKE PRIORITY OVER YOURS. WE RECOMMEND YOU ADVISE YOUR GROUP TO ARRIVE AT LEAST 15 MINUTES PRIOR TO BOOKED TIME. IN THESE CIRCUMSTANCES THE DEPOSIT PAID IS NON REFUNDABLE .

WE RESERVE THE RITE TO LEVY A SERVICE CHARGE OF UPTO 10% ON THE TOTAL BILL FOR ANY GROUP.

COMUNICATION IS KEY, KEEP US INFORMED WITH WHATS GOING ON WITH YOUR GROUP AND WE WILL DO EVERYTHING WE CAN TO ENSURE THINGS RUN SMOOTHLY.

THESE TERMS AND CONDITION HAVE BEEN PUT IN PLACE TO TRY AND ENSURE THE ENJOYMENT OF ALL OUR CUSTOMERS AND WE HOPE YOU ENJOY YOU EXPERIENCE WITH US THE YEAR..

WE WISH YOU ALL A VERY FAT PIG CHRISTMAS...^..^...OINK